

For more than twenty years, **Jim Masterson** has been *helping bankers ... help themselves* through his highly-regarded consulting company, **Bank Management Services**. Providing affordable webinars is just one way that Bank Management Services fulfills that mission.

This webinar will be presented by Angie Eilrich. With over 29 years of banking experience, she provides bankers with a simplified approach to operational and compliance-related topics. As a frequent host for Bank Management Services, Angie is a familiar voice and a trusted resource.



Angie

Regulation E

Electronic Funds Transfer

*Electronic Transactions now exceed paper transactions in the payment system. **Understanding Regulation E is more important than ever to protect your bank and your customers from losses.** In this webinar, we will quickly review the basics of Regulation E and then move on to the "disputes and resolutions" This is a great chance to get your front-line staff and backroom personnel trained for one low price.*

WEDNESDAY, JANUARY 26TH
10:00 a.m.

Register **and pay** at our website: www.bankmanagementservices.com

Or mail the following registration form and your **\$150** payment to: **BANK MANAGEMENT SERVICES**
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Bank Name _____ City _____

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Wednesday
January 26
10:00 a.m.

We will **attend the live webinar** (and have **unlimited access to an on-line recording** for 30 days)

Instead of attending the live webinar, we will **order a CD recording** of the webinar

Live webinar includes 30 day
unlimited viewing from
www.bankmanagementservices.com

PLEASE RESPOND BY MONDAY, JANUARY 24TH